



Southwest Georgia Bank Customers: Important Information about accessing your Mobile App

***If you are already enrolled in Southwest Georgia Bank Online Banking or E-Statements, you will NOT need to re-enroll.**

In order to access your mobile app, you must first log into your online banking.

Upon logging into your online banking, please follow the steps below to enable your The First Mobile App.

- Click on SETTINGS
- Click on MOBILE SETTINGS
- Check Mark: Enable text access for your mobile device
- Check Mark: Accept The First Text Banking Terms & Conditions
- Enter your Mobile Phone Number
- Select your Wireless Provider
- Select the accounts you want to access from your mobile device
- Enter the Mobile Short Name you would like for each account
 - o For Example: Personal Checking, Personal Savings, Joint Checking, Etc.
- Click Submit
- Click Confirm
- You now have full access to The First Mobile App

Remember, The First offers a variety of convenient solutions to your On-The-Go banking needs

- **Anywhere Banking Mobile App** - Download our mobile app by searching The First, A National Banking Association. Our app allows you to use our mobile-deposit feature, transfer funds, access to our Bill Pay feature, track transactions, and more.
- **24/7 ATM** availability. We offer deposit capabilities at most of our on-site ATMs. A listing of our ATM locations can be found [here](#) or on your mobile app.
- **Telephone Banking** for balance information, 1-866-362-6477 - available 24 hours daily.
- Our **Customer Care Center** is here for you, 1-855-257-2265
 - o Available Monday through Friday: 8:00am - 11:00pm CT
 - o Saturday & Sunday: 9:00am - 5:00pm CT
- If you have any issues with Online or Mobile Banking, please contact your nearest [branch](#) via phone or our Customer Care Center at 1-855-257-2265.

We are dedicated to serving you, and are focused on maintaining continuous access to your accounts, your loans and your trusted bankers.